

## **Title: Parent Partnership- link working**

**Aims:** To encourage the development of parent partnership working

**Objectives:** How to communicate with 'difficult' parents  
Develop communication skills  
Look at psychological defence mechanisms  
Share good practise

### **Target Audience:**

This course will greatly benefit anyone who has to work with parents, and would like to improve his or her verbal skills. This course will dramatically improve your skills and development of parent partnership working

### **Course Content**

- What is partnership working
- Using body language
- Empathy
- Verbal skills
- Psychological defence mechanisms
- My world / your world
- Boundaries and referrals
- Case studies
- Teamwork
- Summary
- Evaluations and endings

### **Commentary**

This course covers a basic introduction into communication skills, to enable the participants to have a basic understanding of good communication skills and how to develop parental working. In addition the participants get to practise a range of basic techniques, and explore some of the underpinning knowledge and theory behind the methods.